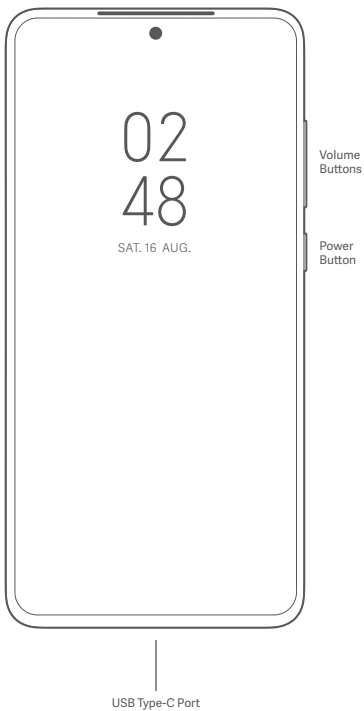


# **POCO**

POCO X3 Pro  
User Guide



# Thank you for choosing POCO X3 Pro

Long press the power button to turn on the device.

Follow the on-screen instructions to configure the device.

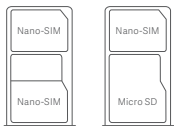
For more information, visit our official website:

[www.mi.com/global/service/userguide](http://www.mi.com/global/service/userguide)

## MIUI (for POCO)

POCO X3 Pro comes pre-installed with MIUI (for POCO), our customized Android-based OS which provides frequent updates and user-friendly features based on suggestions from over 200 million active users worldwide. For more information, please visit [en.miui.com](http://en.miui.com)

## SIM Card Tray:



## About Dual SIM:

- Dual 4G SIM is offered by select telecom operators and may not be available in all regions.
- Supports dual nano-SIM cards. When using both SIM card slots, either card can be set as the primary card.
- VoLTE is only supported by telecom operators in certain regions.
- System may be automatically updated for optimal network performance. For details, please refer to the system version in use on the device.
  
- Please do not insert non-standard SIM cards into the SIM card slot. They may damage the SIM card slot.
- **WARNING:** Do not disassemble this device.

## RF Exposure Information

This mobile phone has been designed to comply with applicable safety requirements for exposure to radio waves as per the relevant Indian SAR standard (refer to Office Memorandum No.18-10/2008-IP, Government of India, Ministry of Communications and IT, Department of Telecommunications, Investment Promotion), which state that the SAR level for mobile device shall be limited to 1.6 Watt/Kg, averaged over a mass of 1 gram of body tissue.

## Usage advice

It is recommended to use a wireless handsfree system (headphone, headset) with a low-power Bluetooth emitter when making a call.

It is recommended to use a mobile device with a Specific Absorption Rate (SAR) that complies with the applicable safety requirements.

For children, adolescents and pregnant women, it is recommended to keep each call short or to send a text message instead.

Use the mobile device in an area with good signal quality.

For persons utilizing active medical implants, it is recommended that the mobile device be kept at least 15cm away from the implant during use.

## Important safety information

India SAR 1 g limit: 1.6 W/Kg,

SAR Head: 0.809 W/Kg, Body: 0.645 W/Kg (distance 15 mm).

## E-Waste

POCO products are in conformity with the requirements of the reduction of hazardous substances of the E-Waste (Management) Amendment Rules, 2018.

The content of hazardous substance with the exemption of the applications listed in SCHEDULE II of the E-Waste Rules:

1. Lead (Pb) – not over 0.1% by weight;
2. Cadmium (Cd) – not over 0.01% by weight;
3. Mercury (Hg) – not over 0.1% by weight;
4. Hexavalent chromium (Cr6+) – not over 0.1% by weight;
5. Polybrominated biphenyls (PBBs) – not over 0.1% by weight;
6. Polybrominated diphenyl ethers (PBDEs) – not over 0.1% by weight.

For E-Waste information, please refer to the link below:

[www.mi.com/in/service/recycling\\_guide](http://www.mi.com/in/service/recycling_guide)

## WEEE



For the purpose of recycling to facilitate effective utilization of resources, please return this product to a nearby authorized Collection Centre, registered Dismantler or Recycler, or Xiaomi Service Centre when disposing of this product.

What the Wheelie Bin symbol means: the symbol says don't dispose of your E-Waste into the municipal waste collection bins. That's because these wastes are hazardous in nature and need to be recycled in a special way.

## How to dispose of this product

Carry it to nearest service centre of Xiaomi OR Call the Toll Free Number: 1800-572-7626 OR Write to us on [service.in@poco.net](mailto:service.in@poco.net)  
Instructions of handling the product during and after its use and Do's and Don'ts with respect to handling the product;

### Do's:

- Always look for information on the catalogue with your product for end-of-life equipment handling.
- Ensure that only Authorized Service Personnel / Service Center repair and handle your electronic products.
- Always call Authorized E-Waste Recyclers to dispose of products that have reached end-of-life.
- Always drop your used electronic products, batteries or any accessory when they reach the end of their life at your nearest authorized E-Waste Collection Centre / Collection Point.
- Wherever possible or as instructed, separate the packaging material according to respective waste disposal options and sort for recycling.
- Always disconnect the battery from product, and ensure any glass surface is protected against breakage.
- Charge this device only with the included or POCO authorized cable and power adapter. Using other adapters may cause fire, electric shock, and damage the device and the adapter.

### Don'ts:

- Do not dismantle your electronic products on your own.
- Do not throw electronics in bins having "Do not Dispose" sign.
- Do not give E-Waste to informal and unorganized sectors like Local Scrap Dealer/ Rag Pickers.
- Do not dispose your product in garbage bins along with municipal waste that ultimately reaches landfills.

## Operating Temperature: 0 °C - 40 °C

Install the adapter near the device in an easily accessible position.

## CAUTION

RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE.  
DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.



To prevent possible hearing damage, do not listen at high volume levels for long periods.

For more important safety information, please refer to the link below: [www.mi.com/en/certification](http://www.mi.com/en/certification)

## E-label

This device has an electronic label for certification information.

To access it, please go to Settings > About phone > Certification, or open Settings and type "Certification" into the search bar.

## Disclaimer

This User Guide is published by Xiaomi or its local affiliated company. Improvements and changes to this User Guide necessitated by typographical errors, inaccuracies of current information, or improvements to programs and/or equipment may be made by Xiaomi at any time and without notice. Such changes will, however, be incorporated into new editions of this User Guide. All illustrations are for reference purposes only and may not accurately depict the actual device.

This smartphone is designed with  
Corning® Gorilla® Glass 6.

CORNING  
Gorilla® Glass

# POCO WARRANTY NOTICE

This limited warranty shall apply to POCO products.

For handsets and accessories defects under normal use circumstances and at the discretion of the company, POCO shall provide free of charge repair and/or replacement services within the warranty period.

## Handsets Limited Warranty

Warranty Period		Scope of Warranty	Warranty service
Hardware product	1 year	Labor and parts	Carry in
POCO original battery, charger and other accessories packaged with the product	6 months		

- The Limited Warranty starts from the day the customer receives the product, limited to 10 days from the date of invoice.
  - During the warranty period, if any accessory defect is inspected and confirmed by Xiaomi authorized service center, free replacement service shall be provided.
1. This limited warranty is only valid in India, and the product is not eligible for any international warranty service. To the fullest extent permitted by law, warranty service only be performed by Xiaomi or Xiaomi authorized service centers.
  2. Xiaomi may conduct diagnostic tests on customers' products to identify the causes of failures / defects. Before returning any unit for service, customer should back up data and remove any confidential and/or personal information from the product. Xiaomi is not responsible for damage or loss of any program, data, or removable storage media.
  3. Prior to contact Xiaomi service agent, please ensure the following information is at hand:
    - Model, serial number, and IMEI number if available.
    - Customer's full address and contact information.
    - Purchase order number, a copy of the customer's original invoice/ receipt.
  4. This warranty does not cover the following cases:
    - The product serial number, IMEI number or warranty seal is illegible or has been removed, erased, defaced, altered, and/or tampered. Any accessory or external part of the product has been missing.
    - Any damage occurs in/on outer surface of the product, including but not limited to cracks, dents or scratches on the exterior cases, screens, camera lenses, buttons and other attachments.
    - General maintenance, password reset assistance, cleaning, application update/installation, product demonstration, or any other service other than repair/replacement.
    - Deterioration of the product caused by normal usage and tearing, including but not limited to rust or stains.
    - Any other circumstances that are contradictory or are not in compliance with business ethics.

5. Xiaomi will determine whether a product is "Out of Warranty" at the company's discretion according to the standards listed below. Repair of Out of Warranty products shall be separately quoted by the Xiaomi service center and respective service shall be provided upon service fee payment.
- Violation of the warranty terms, invalidate warranty, expired warranty, or other reason.
  - During the warranty period, in the event of violation which defined as customer induced damage, such as self-repairs, exposure to water, damage caused by misuse, alternation, failure to comply with product manual, etc.

## Handsets Defects List

Item	Performance Defects
Mobile Phone	Screen failure including no display / abnormal display Phone does not start, unable to log or make calls Phone does not vibrate or ring Abnormal shutdown Poor contact with SIM cards Button failure No sound or abnormal sound volume Shell crack damage due to structural or material factors
Charger	The original charger doesn't work
Battery	Mobile phone doesn't work after full charge or does not accept charge
Data Cables	Does not work

For more detail, please call hotline: 1800-572-7626

Official Website: [www.poco.in](http://www.poco.in)

Service Email Address: [service.in@poco.net](mailto:service.in@poco.net)

Twitter: @POCOSupport

Xiaomi Communications Co., Ltd.

Brand: POCO Model: M2102J20SI

© Xiaomi Inc. All rights reserved.